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Date of Removal: 01/11/2012

PROPOSAL TO CLOSE  
THE BROADWAY-FILLMORE STATION, NY  
AND CONTINUE TO PROVIDE  
SERVICE BY CLASSIFIED STATION

## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Broadway-fillmore Station, NY and provide delivery and retail services by classified station under the administrative responsibility of the Niagara Square Station, located two miles away.

The office is being studied for possible closing or consolidation due to the following reasons: Due to declining office workload, which may indicate that maintaining this facility is not warranted. Over the past several years, this office has experienced a steady decline in revenue and/or volume. There are a number of alternate sites within a short radius of this office that can provide the sale of stamps and the mailing of most package items.

The Post Office facility had severe building deficiencies that included: No hazards identified The Broadway-fillmore Station provides retail service from 900 to 1330 Monday through Friday and 830 to 1200 on Saturday. Over the past several years there has been a decline in the amount of walk in revenue generated.

The revenue trend is as follows: FY 07 \$ 228,765, FY 08 \$ 225,815, FY 09 \$ 203,971 and FY 10 \$ 167,317.

On November 29, 2011, representatives from the Postal Service will be available at Matt Urban Community Center, 1081 Broadway Buffalo NY 14212 from 6:30 pm to 8:00 pm to answer questions and provide information to customers.

On or about November 10, 2011, questionnaires were distributed to customers of the Broadway-fillmore Station. Questionnaires were also available over the counter for retail customers at the Broadway-fillmore Station.

If this proposal is implemented, delivery and retail services will be provided by the Niagara Square Station. Window service hours at the Niagara Square Station are from 830 to 1700, Monday through Friday, and 830 to 1300 on Saturday.

Retail service is also available at the Buffalo Post Office an EAS-26 level office, located one miles away. Window service hours at Buffalo Post Office are from 830 to 1800, Monday through Friday and 830 to 1500 on Saturday. There are post office boxes available for rent.

### Some advantages of the proposal are:

1. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

### Some disadvantages of the proposal are:

1. The loss of a retail outlet and a manager position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Potential of some to have to travel additional distance.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

## II. EFFECT ON COMMUNITY

Broadway-fillmore Station is an unincorporated community located in Erie County. The community is administered politically by City Of Buffalo. Police protection is provided by the City Of Buffalo Police Department. Fire protection is provided by the City Of Buffalo Fire Department. The community is comprised of The geographic and economic makeup is made of commuters that work outside the area, for the most part. There is a part of the community that does stay in the area to work in either stores, restaurants, banks and small businesses and enterprises, and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Prudential Loan, Kent Drum, Hanley Industries, Rent-A-Center, Trends, Broadway Market with various vendors and small businesses, HSBC Bank, Burger King, Crickelt Cell Phones, Ladies of Charities and Social Service Agency located in the Polish Home Building, Response to Love Center with Sister Jonas in Charge of this charity and soup kitchen. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Broadway-fillmore Station will be available at the Niagara Square Station. Government forms normally provided by the Post Office will also be available at the Niagara Square Station or by contacting your local government agency.

This Broadway-fillmore Station is not listed as a historic landmark. The community name will be maintained for customer addressing, and the Zip Code is not expected to change.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community and every effort will be made to maintain the identity.

### III. EFFECT ON EMPLOYEES

The employees working in this station are part of a large bid installation and will be assigned to another facility.

### IV. ECONOMIC SAVINGS

The Postal Service estimates a ten year savings of \$ 1,397,203 with a breakdown as follows.

|                          |              |
|--------------------------|--------------|
| Building Maintenance     | \$ 0         |
| Utilities                | \$ 53,419    |
| Transportation           | \$ 22,844    |
| EAS Craft & Labor        | \$ 601,400   |
| Contracts                | \$ 91,940    |
| Rent                     | \$ 627,600   |
| Relocation One-Time Cost | \$ 2,500     |
| Total Ten Year Savings   | \$ 1,397,203 |

### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

### VI. SUMMARY

The Postal Service is proposing to close the Broadway-fillmore Station, NY and provide delivery and retail services by classified station under the administrative responsibility of the Niagara Square Station, located two miles away.

The Broadway-fillmore Station provided delivery and retail service to 139 PO Box or general delivery customers and no delivery route customers.

The Postal Service will save an estimated \$ 1,397,203 over the next ten years.



11/10/2011

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JOHN PHELAN  
Postmaster

Date



WESTERN NEW YORK PFC  
1200 WILLIAM ST RM 205  
BUFFALO NY 14240-9345



POSTAL CUSTOMER  
241 LOMBARD ST  
BUFFALO NY 14212-1348

This letter provides notice that the U.S. Postal Service is conducting a discontinuance feasibility study of facility operations at the Broadway-fillmore Station Station into the Niagara Square.

The office is being studied due to declining office workload and the availability of alternate sites nearby that provide the sale of stamps and the mailing of most package items.

A discontinuance feasibility study involves a review of delivery and retail operations of a postal facility. The purpose of the study is to evaluate the facility's operations in a continuing effort to meet customers' retail needs, improve productivity, increase efficiency, and cut costs.

Customer needs have changed dramatically. Many customers receive and pay their bills online and communicate by email and text message. In addition, many customers demand easier, more convenient access to Postal Service products and services when and where they want them - online, on their smart phones and at the stores they frequent.

If a decision is ultimately made to discontinue the Broadway-fillmore Station Station and you are a Post Office Box customer, you will have the option of Post Office Box delivery at the Niagara Square, or you may receive carrier delivery at your residence. To request delivery, submit a request for establishment of rural delivery service, PS Form 4027, Petition for Change in Rural Delivery (available at the Broadway-fillmore Station Station). The Niagara Square which has retail hours from 8:30 to 17:00 Monday through Friday and 8:30 to 13:00 on Saturday, is 2 miles away. Additionally, Buffalo Post Office is 0.8 miles from the Broadway-fillmore Station Station and offers retail hours from 8:30 to 18:00 Monday through Friday and 8:30 to 15:00 on Saturday.

Retail services will continue to be available through a variety of channels beyond traditional Postal facilities, such as the [www.usps.com](http://www.usps.com) website, stamp consignment locations, Stamps by Mail, Fax, and Phone.

We value your opinions during this review process. As the Postal Manager responsible for all Post Offices in your area, I would like your input concerning your postal needs. We encourage you to complete and return the enclosed survey in the pre-addressed postage-paid envelope provided. Your responses along with others received, will be included in the study and considered carefully before any final determination regarding discontinuance is made. Please submit your response no later than 12/06/2011.

A community meeting will be held to explain the study findings and to address community concerns. Postal representatives will be at Matt Urban Community Center, 1081 Broadway Buffalo NY 14212 on 11/29/2011 from 6:30 pm to 8:00 pm to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

Written comments may be hand-delivered to the Broadway-fillmore Station Station or mailed to:

District Discontinuance Coordinator  
WESTERN NEW YORK PFC  
1200 William St Rm 205  
Buffalo NY 14240-9345



The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

A proposal that further explains the nature and justification of the proposed change in service and request for customer comments may be posted prior to the community meeting. Comments received from the questionnaire, community meeting, and proposal will be considered prior to making a final determination. More information in connection with this discontinuance appears after the signature block below.

If you have any questions concerning this discontinuance feasibility study, please contact NORBERT RZESZUTEK, District Discontinuance Coordinator, at (716) 846-2426.

Sincerely

John Phelan  
Manager, Post Office Operations

Enclosures:

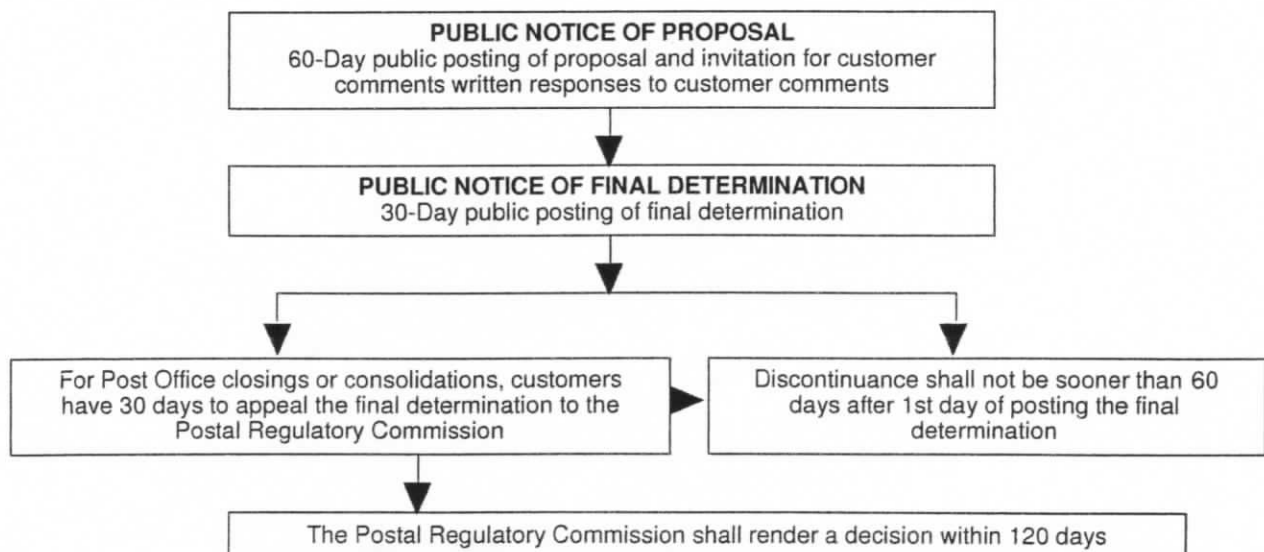
Customer Survey/Pre-addressed postage-paid envelope

### Summary of Postal Service Retail Facility Change Regulations

The Postal Service has published regulations governing the discontinuance of Postal Service-operated retail facilities. These regulations are designed to ensure that the reason for proposing such changes in the provision of postal services are fully disclosed at a stage when customers can make helpful contributions toward a final determination. The full text of the applicable statutory requirements for Post Offices appears in Title 39, United States Code, Section 404(d), while the regulations for Postal Service-operated retail facilities appear in Title 39, Code of Federal Regulations, Part 241.3.

Under postal regulations, Postal Service Headquarters or field personnel initiate an initial feasibility study to examine the continuation of a Post Office, Classified Station, or Classified Branch. After conducting the feasibility study, if warranted, the Postal Service may decide to proceed with a proposal to discontinue the facility. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected retail facilities, along with an "Invitation for Comments", which solicits written feedback from customers. At the end of the 60-day comment period, an additional review is made by postal management.

After consideration of customer comments, if warranted, the Postal Service may decide to proceed with a final determination to discontinue the retail facility under study. Any such final determination is posted in affected retail facilities for 30 days. For discontinuance actions associated with Post Offices, customers may appeal the final determination to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has up to 120 days to consider and decide on an appeal. Even without an appeal, no Postal Service-operated retail facility may be closed sooner than 60 days after the first day of the posting of the final determination.



POSTAL CUSTOMER

12/06/2011

241 LOMBARD ST

BROADWAY-FILLMORE STATION 9

BUFFALO NY 14212-1348

Your responses to the following questions are important to the US Postal Service and will be considered in the feasibility study for the Broadway-fillmore Station Station. Please take a few minutes to complete this survey and return it no later than 12/06/2011 in the postage-paid envelope provided.

**1. Do you visit the postal facility for personal reasons, business-related reasons, or both?**

- Personal reasons                     
  Business-related reasons                     
  Both

**2. Please mark the bullet that best describes how frequently you use the postal facility for each of the following:**

|   | Daily                 | Weekly                | Monthly               | Twice a year          | Never                 |
|---|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| A) Buying Stamps  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| B) Mailing Letters  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| C) Mailing Parcels  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| D) Picking up PO Box mail   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| E) Picking up General Delivery mail   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| F) Buying Money Orders  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| G) Obtaining special services, including Certified, Registered, Insured mail, Delivery Confirmation or Signature Confirmation | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| H) Sending Express Mail   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| I) Sending Priority Mail  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| J) Carrier pickup   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| K) Buying stamp-collecting material   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| L) Entering permit or bulk mailings   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| M) Obtaining other federal agency forms (e.g., Selective Service, Duck Stamps, Passport Applications)                         | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| N) School bus stop  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| O) Assisting senior citizens, persons with disabilities, etc.   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| P) Public bulletin board  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Q) Community gathering place  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| R) Other  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |



If other, please describe:

**3. Do you ever use any of the following alternative methods to conduct business with the Postal Service?**

|  | Yes                   | No                    |
|--|-----------------------|-----------------------|
| Post Office in vicinity of where you work or shop            | <input type="radio"/> | <input type="radio"/> |
| usps.com website   | <input type="radio"/> | <input type="radio"/> |
| Stamps by Mail   | <input type="radio"/> | <input type="radio"/> |
| Stamps by Phone  | <input type="radio"/> | <input type="radio"/> |
| Stamps Online  | <input type="radio"/> | <input type="radio"/> |
| Click-N-Ship   | <input type="radio"/> | <input type="radio"/> |
| Buy stamps or mail packages at grocery or other retail store | <input type="radio"/> | <input type="radio"/> |

**4. Do you currently use local businesses in the community?**

Yes  No

**5. If answered "yes" in Question 4, would you continue to use these businesses if the postal facility is discontinued?**

Yes  No

**6. Do you currently use businesses in nearby communities?**

Yes  No

**7. Do you have a means of transportation available to get to another Post Office in the vicinity?**

Yes  No

**8. How do you currently receive your mail?**

Carrier  PO Box  Other

**9. Do you have access to the following:**

|          | Yes                   | No                    |
|----------|-----------------------|-----------------------|
| Computer | <input type="radio"/> | <input type="radio"/> |
| Printer  | <input type="radio"/> | <input type="radio"/> |
| Internet | <input type="radio"/> | <input type="radio"/> |

Please provide any additional comments below

The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

Thank you for completing this survey.

